

# Summer Education Event

August 27, 2015

The Heart Hospital Baylor Plano

## Panel 2: Achieving the Triple Aim in Healthcare

### Panelists:



#### **Valerie Anderson, RN, BSN, MAOM**

System Vice President, Clinical Effectiveness and Patient Safety | Methodist Health System

Valerie Anderson is the system vice president of clinical effectiveness and patient safety for Methodist Health System [MHS] where her scope of influence and responsibility reaches across the enterprise as she works with her team to facilitate improvement in key strategic areas that directly impact and improve the overall patient experience of care. Ms. Anderson has also served in similar roles at Texas Health Resources and the Medical Center of Plano.

After graduating from the University of Calgary in Canada with her Nursing Degree, Valerie moved to Texas where her career in healthcare progressed rapidly over the course of the past 18 years – across 6 major healthcare systems, in two countries; Canada and the United States. With a Masters Degree in Organizational Management from Dallas Baptist University and as a healthcare executive, Ms. Anderson is intentional and passionate in the execution of strategic initiatives focused on organizational improvement. She has also served as a Faculty member at Dallas Baptist University in The Graduate School of Business where her primary areas of instruction included Leadership Development, Performance Management as well as Coaching and Mentoring in leadership.

As an award-winning author and speaker, Valerie effectively utilizes “*Lessons in Life and Leadership*” to communicate both verbally and through writing to audiences of all ages across the world – through live presentations and via social media, on topics ranging from the development of organizational improvement strategies to leadership development and promoting operational excellence. Whether large or small, old or young, audiences appreciate Valerie for her real-life and down to earth approach to motivating and inspiring improvement in both life and leadership.

Ms. Anderson is an active community volunteer leading both mayoral and city council campaigns, is a graduate of Leadership Plano and has also served on the Executive Boards of Leadership Plano and My Possibilities. She enjoys writing, traveling, cooking and entertaining friends and family and is [most importantly] the proud mom of the two most incredible kids in the world.

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## **Tony Gilman**

Chief Executive Officer | Texas Health Services Authority

Tony Gilman is the chief executive officer of the Texas Health Services Authority (THSA), a nonprofit corporation created by the Texas Legislature in 2007 to promote and coordinate the development of electronic health information exchange in Texas. Prior to joining THSA, Gilman served as the executive officer for the Texas Health Care Policy Council in the Office of the Governor and was responsible for the strategic operations, planning and coordination of all meetings of the Council.



## **Steve Hadzima, M.D.**

Chief Medical Officer and Chief Operating Officer  
Texas Health Resources Plano

Stephen K. Hadzima, M.D., joined Texas Health Plano as its chief medical officer in June 2011. Hadzima joined Texas Health Plano from UnitedHealthcare Medicare Solutions in St. Louis, where he served as senior medical director and vice president, and central region chief medical officer, for the Medicare Advantage products since 2008.

As CMO for Texas Health Plano, Hadzima is responsible for all initiatives, programs and achievements in the areas of quality management, patient safety and risk management, infection prevention, and medical staff governance.

Prior to his tenure with UnitedHealthCare Medicare Solutions, Hadzima was chief medical officer and chief quality officer in 2008 for Centerpoint Medical Center in Independence, Mo. from 1999 to 2007, he was vice president and chief medical officer for Christian Hospital in St. Louis, a founding member of BJC Healthcare. From 1987 to 2007, he was engaged in either full or part-time practice in internal medicine, St. Louis County, MO.

Board-certified in internal medicine, Hadzima graduated from the University of Missouri-Kansas City School of Medicine in June 1983 with his bachelor's and doctor of medicine degrees. He completed his internship and residency at Saint Louis University and was awarded a master's degree in business administration from the Washington University Olin School of Business

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Executive Program in May 1998. His background also includes clinical instructor of medicine at St. Louis University and examiner for the Malcolm Baldrige National Quality Award.



## **Moderator:**

### **Brett Lee**

Chief Executive Officer, Dallas Market  
Tenet Healthcare

Brett D. Lee currently serves as the Chief Executive Officer of the Dallas Market, which includes oversight of the Lake Pointe Health Network, Centennial Medical Center, Doctor's Hospital at White Rock Lake, and Texas Regional Medical Center. In addition to managing the operations of the four acute care hospitals, Lee also has oversight for the 19 ambulatory locations in the market that serve a population of over 900,000 residents of the north and east Dallas suburban communities.

Mr. Lee has spent 15 years in the healthcare industry as a clinician, clinical leader, and executive. A majority of his career has been spent in pediatric healthcare, serving in executive roles at 4 of the nation's top 10 largest children's hospitals. Mr. Lee is the lead author of the bestselling book *Growing Leaders in Healthcare: Lessons from the Corporate World*, published by the Health Administration Press, and the subsequent American College of Healthcare Executives self-study course *Creating a Leadership Development Program in your Healthcare Organization*. He then went on to publish two additional books, *Managing Clinically: What can Medicine Teach us About Leadership*, and *Voices from Riley; a Collection of Prayers from a Top Children's Hospital*.

Mr. Lee holds a Bachelor of Science Degree in Physical Therapy from the University of Oklahoma, a Master of Health Science Degree in Health Finance and Management from the Johns Hopkins School of Public Health, a Master of Science in Leadership Development Degree from the University of Pennsylvania Wharton School of Business, and a Doctorate in Allied Health from the Massachusetts General Hospital Institute of Health Professions.

In 2011, Mr. Lee was given the Robert S. Hudgens Memorial Award as the national young healthcare executive of the year by the American College of Healthcare Executives (ACHE), was recognized as a "Rising Star" of the healthcare industry by *Becker's Hospital Review* in 2012, 2013, and 2014, and was named as an "up and comer" by *Modern Healthcare* in 2013. In 2014, the *Dallas Business Journal* named Lee as one of their "Who's Who in Healthcare".