

**ACHE of North Texas**  
**Women's Breakfast Event**  
**October 7, 2015**

**“Leading Change by Changing the Way You Lead”**

**Moderator**



**Britt Berrett, PhD, FACHE**  
Program Director / Faculty  
University of Texas at Dallas

*Author of The New York Times bestseller, Patients Come Second: Leading Change by Changing the Way you Lead*

Britt R. Berrett, PhD recently joined the faculty of the Jindal School of Management at the University of Texas at Dallas (UTD) as the head of a new undergraduate program in healthcare administration. Previously he served as the president of Texas Health Presbyterian Hospital Dallas, one of the largest faith-based integrated delivery systems in the nation. About his transition to UTD, Dr. Berrett said, "The University of Texas at Dallas is bridging the gap between academia and industry with such energy and innovation that I wanted to be part of the great experience."

Dr. Berrett is a sought after guest lecturer and speaks nationally and internationally on employee and medical staff engagement, leadership and strategic alignment. He has over 30 years of healthcare experience in for-profit, not-for-profit, faith-based, academic, and community-based facilities.

While on a two-year mission in Peru, Berrett developed a great appreciation for the role that healthcare providers can play in improving the quality of life for an entire community. It is his concern for the quality of life in the community that makes him a passionate advocate for excellence in healthcare. Confirming his life's mission to inspire excellence in care, Dr. Berrett's book *Patients Come Second: Leading Change by Changing the Way You Lead* was named a Best Seller by the New York Times, Wall Street Journal and USA Today.

Dr. Berrett is a Fellow of the American College of Healthcare Executives and has served on numerous healthcare and community boards. Britt earned his bachelor's degree in finance from BYU, his MS in health administration from Washington University School of Medicine, St. Louis, and his PhD in public affairs from the University of Texas at Dallas. Britt and his wife, Lori, are the parents of three children.

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**Panelists**



**Virginia Rose-Harris, MBA, FACHE**

**Administrator – The Margot Perot Center for Women and Infants  
Vice President / Service Line Officer  
Texas Health Resources Presbyterian – Dallas**

Virginia Rose-Harris serves as the Service Line Officer and the Administrator of The Margot Perot Center for Women's and Infants at Texas Health Presbyterian Dallas Hospital and is responsible for the strategic development and operations of the service line. In addition, Virginia heads up the community outreach initiatives forging relationships with community partners and HCAHPS metrics for Texas Health Dallas with an ultimate outcome of improving the health of the people in the communities Texas Health Resources serves. Most recently, Virginia led the organization in the development of a strategic partnership with Children's Health and UT Southwestern resulting in pediatric specialty service offerings as well as fully integrated and coordinated care for newborns and the neonatal patient population. The Margot Perot Center has achieved the distinction by Dallas Child as being the Best Place to Have a Baby for three years running.

Virginia is a Leadership Dallas alum. She was formerly with HCA, Inc. out of Nashville Tennessee from 1990 until the Spring of 2010 serving as the Vice President and Strategic Development Officer and Chief Diversity Officer at Medical City Dallas Hospital, the flagship hospital for the system's 166 hospital nationwide. She also held the role of Ethics and Compliance Officer during her tenure as well as Vice President for Human Resources. In 2002, Virginia successfully opened the first and largest 24/7 Childcare Center in a hospital in the nation on the Medical City Campus.

Virginia has been recognized by the National Diversity Council as one of Texas' Most Powerful and Influential Women and by the Dallas Business Journal for Women in Business Awards as a Change Maker for her significant contributions and achievements on the business front.

Virginia holds an MBA from Dallas Baptist University and is a Fellow with the American College of Healthcare Executives. She has been invited to speak on topics such as successful workplace engagement, patient experience initiatives, diversity, leadership and strategy in several venues including the North Dallas Chamber, the Texas Diversity Council National Conference, Southern Methodist University Roundtable, Dallas North Chamber of Commerce, Texas Diversity Leadership Conference, the national HCA leadership conference, the Society for Healthcare Marketing and Strategy Development and The Gallup Organization. Virginia has also consulted for hospitals across the nation in the areas of leadership, operations and employee engagement.

Virginia serves as a board member for the Texas Diversity Council, the North Dallas Chamber of Commerce, Texas Health Women's Specialty Surgery Center and Southwest Diagnostic Imaging Center, has served on the Executive Leadership Team of the American Heart Association Go Red Initiative for the last five years as well as committees supporting the March of Dimes. Virginia also works with the Vickery Meadow area "brain trust" of non-profits.

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**AFFILIATIONS AND VOLUNTEERING:** World Affairs Council, Society for Healthcare Marketing and Strategy, American College of Healthcare Executives, American Heart Association – Go Red Co-Chair-2012/2013, March of Dimes, Genesis Women's Shelter, Holy Trinity Catholic School, St. Francis Catholic Church, Destination Imagination, Vickery Meadows Learning Center, Carroll Independent School District.

**FAMILY:** Husband - David and Children - Sydney (15) & Preston (10)

**Kris Gaw, MBA**

**Executive Vice President and Chief Administrative Officer – Hospital Operations, Parkland Hospital and Health System**

Kris Gaw joined Parkland in March 2014 from Renown Health in Reno, Nev., where she started as an emergency room registration supervisor in 1987. Since 2008, Kris has served as the Chief Operating Officer of Renown Regional Medical Center, an 808-bed tertiary care facility and the region's only Level II trauma center providing services that span over an 80,000 mile radius from Sacramento to Salt Lake City. Previously, she served as the system's Vice President of Human Resources for six years.

She received both a bachelor's and a Masters of Business Administration from the University of Phoenix. She is a member of American College of Healthcare Executive, and is a Certified Rapid Process Improvement Workshop Leader.



**Nancy Vish, RN, PhD, NEA-BC, FACHE**

**President and Chief Nursing Officer  
Baylor Jack and Jane Hamilton Heart and Vascular Hospital**

Nancy Vish is president and chief nursing officer for the Baylor Jack and Jane Hamilton Heart and Vascular Hospital, the first North Texas hospital dedicated solely to the care and treatment of heart and vascular patients. As president of Baylor Heart and Vascular Hospital, Vish is responsible for managing the hospital's for-profit joint venture business model, overseeing growth and managing a successful quality program with the highest quality and satisfaction scores in the Baylor Health Care System.

With her experience as a nurse and passion for heart health, Vish brings a strategic and compassionate approach to caring for cardiovascular patients. In her time as president, Baylor Heart and Vascular Hospital has been honored with the Press Ganey Summit Award for three

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**Women's Breakfast Event**  
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consecutive years, was the recipient of the 2007 VHA Leadership Award for Clinical Excellence and achieved Magnet designation for excellence in nursing services from the American Nurses Credentialing Center. The hospital is also recognized by The Joint Commission as a Top Performer on Key Quality Measures and is one of the "Nation's Best Cardiovascular Programs" according to Becker's Hospital Review.

Vish has more than 20 years experience in nursing and management. She joined Baylor Health Care System in 1996 as the program manager/director for the Cardiac Cath Lab, EP/PM Lab, Coronary Care Unit and Interventional Cardiology Unit at Baylor University Medical Center. She served as the first vice president of Clinical Operations and chief nursing officer for the Baylor Heart and Vascular Hospital since its opening in 2002. Vish managed the development and finances for 50 inpatient beds, three recovery units, six interventional cardiac cath labs, three electrophysiology labs and four operating rooms. She became president of the Baylor Heart and Vascular Hospital in 2005.

Vish is a member of the American Association of Critical Care Nursing, having served as president of the Dallas Chapter from 2002 to 2003. She is also a member of the Sigma Theta Tau International Nursing Society, Society of Invasive Cardiovascular Professionals and the American College of Cardiovascular Administrators. In addition, she is a member of the Society of Critical Care Medicine and the Vascular Nurses Society. In 2004, Vish was honored by the Texas Nurses Association as a 'Great 100 Nurse' in the Dallas/Fort Worth area.

Vish received a Bachelor of Science in nursing from Indiana University of Pennsylvania and a Masters of Science in nursing as a Clinical Nurse Specialist in cardiovascular nursing from Vanderbilt University.



**Laura Irvine, MHA, FACHE**  
Executive Vice President for Integration and Alignment  
Methodist Health System

Laura Irvine joined Methodist Health System in 1996 as an administrative resident at Methodist Dallas Medical Center. In three short years, she advanced to vice president of Methodist Charlton Medical Center. In 2001, she accepted a position as senior vice president of planning and marketing for Methodist Health System, a position she held until her promotion to president of Methodist Mansfield Medical Center. In March 2011 she was appointed president of Methodist Dallas Medical Center. In January 2014 she was named executive vice president for integration and alignment for Methodist Health System, responsible for leading the ongoing implementation of health care reform initiatives, integration and alignment of Methodist's

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**Women's Breakfast Event**  
**October 7, 2015**

physician enterprises, accountable care organizations, expansion of care delivery centers, population health management, and growth in Methodist's overall non-hospital health care delivery migration.

As senior vice president of planning and marketing, Irvine brought together more than 80 members of Methodist's administration, medical staff, board of directors, and community to create the system's first-ever comprehensive strategic plan. She was also instrumental in planning our first major expansion in more than 25 years, an 80-bed hospital in Mansfield with a nearby imaging center and doctor's office complex.

Irvine holds a bachelor's degree in business administration from Baylor University and a master's degree in healthcare administration from Trinity University.

Irvine's accomplishments have been recognized by several professional organizations with awards such as the inaugural Young Healthcare Executive of the Year award by the Dallas-Fort Worth Hospital Council, the Up and Comers award by *Modern Healthcare* magazine, and the Early Career Healthcare Executive Regent's Award from the American College of Healthcare Executives. In 2012, Methodist Dallas and Irvine were honored by inclusion in the *Becker's Hospital Review* list of "[\*\*100 Leaders of Great Hospitals\*\*](#)" and was included in *Becker's Hospital Review*' in the 2012 and 2013 list of "[\*\*Women Hospital and Health System Leaders to Know\*\*](#)."